



Ansu spa Information

Advance bookings

To schedule your appointment please Dial 7560 from your room extension or phone. Booking in advance is recommended to avoid disappointments. The spa is open daily from 9am to 9pm.

What should I wear to the spa?

There is no specific dress-code .upon arrival you will be provided with bathrobes, slippers, disposable underwear/panty, towel and a lockable locker to keep your belongings.

What should I bring to the spa?

Please bring a swimming costume should you wish to make use of the spa facilities, Guest under 16 years can not avail of the spa wet areas facilities.

Reservations and treatment

Please arrive 15 mins prior to your schedule time in order to check in and change. Late arrivals will limit the time for your treatments in order not to delay the next guest's appointment. However if there are no scheduled treatments after your bookings the full duration of your treatment will be given.

What should I do if I need to cancel my appointment?

Your spa appointments are specifically for you, we ask that you notify the spa a minimum of 4 hours in advance should you wish to cancel or reschedule, any cancellation with less than 3 hours' notice will incur a



50% charge fee.in case of “No show” without prior cancellation the entire charge of the treatment booked will be levied.

Valuables

While we endeavor to look after your belongings, however the spa will not be liable for loss of your valuable .we urge you to leave your valuables at home or in the safe located in your rooms. While we provide lockers, Ansuï spa cannot assume liability for any valuables.

Spa Etiquette

To preserve the tranquil and relaxation of the spa environment, we respectfully request you to silence your mobile phones/electronic devices. Please respect the quiet and privacy of other guests by speaking in a soft voice or simply enjoying the silence.

Smoking is prohibited throughout the facilities

Special considerations

We recommend that men shave a few hours prior to a facial treatment.

Guest with high blood pressure, heart conditions or with medical complications are advised to consult their doctors before signing up for any spa treatments. Please inform your therapist of any allergies e.g. sea products, nuts, essential oils or injuries that could affect your treatment or use of the spa facilities.

May I bring my child to the spa?

As the spa has an adult –oriented atmosphere guests must be 16yrs and above to enjoy spa services. Baby-sitting services for registered hotel guests may be arranged with the guest relations desk.

Gift vouchers

Our gift vouchers make a wonderful present for any special occasion. Please call or personally enquire at the spa reception for details and purchase.

Preparing to float please avoid Tea/Coffee/Stimulant drinks for a few hours before floatation or Massage treatments do not shave or wax on the day of Floatation due to the high salt content in the tank

How is the Floatarium water kept clean?

The organic highly sterile salt water is fully filtered three times between each float and is sanitized with bromine.

Is it safe to float if I am pregnant? Not only is it safe but its encouraged! Some say floating is “a pregnancy must!” floating allows you to escape the added stress and weight of pregnancy by being in a weightless environment, taking the strain off of your body. We have also heard testimonies that it is an awesome way to bond with your baby